## **Owner's Manual**

## **Care and Operation**

INSTALLER: Leave this manual with party responsible for use and operation.

OWNER: Retain this manual for future reference.

Contact your dealer with questions regarding installation, operation or service.



**NOTE:** NOT INTENDED FOR FIREPLACE INSERT.

#### **WARNING:**

FIRE OR EXPLOSION HAZARD Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- · What to do if you smell gas
  - **DO NOT** try to light any appliance.
  - DO NOT touch any electrical switch. DO NOT use any phone in your building.
  - Leave the building immediately.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.

DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.

DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

DO NOT MODIFY THIS APPLIANCE.

Read this manual before operating this appliance.

Please retain this Owner's Manual for future reference.

Read the Installation Manual before making any installation or finishing changes.

#### A. Congratulations

Congratulations on selecting a Hearth & Home Technologies gas fireplace, an elegant and clean alternative to wood burning fireplaces. The Hearth & Home Technologies gas fireplace you have selected is designed to provide the utmost in safety, reliability, and efficiency.

As the owner of a new fireplace, you'll want to read and carefully follow all of the instructions contained in this owner's manual. Pay special attention to all cautions and warnings.

This owner's manual should be retained for future reference. We suggest that you keep it with your other important documents and product manuals.

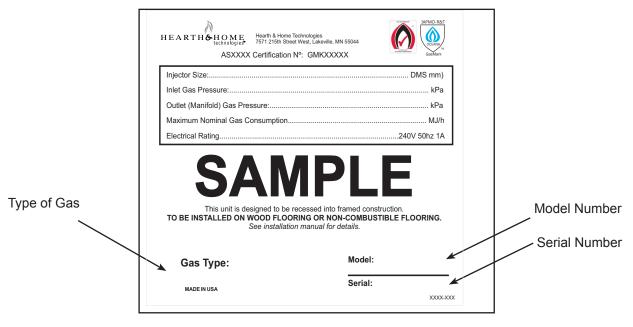
The information contained in this owner's manual, unless noted otherwise, applies to all models and gas control systems.

Your new Hearth & Home Technologies gas fireplace will give you years of durable use and trouble-free enjoyment. Welcome to the Hearth & Home Technologies family of fireplace products!

## 

#### **Listing Label Information/Location**

The model information regarding your specific fireplace can be found on the rating plate usually located in the control area of the fireplace.



#### ▲ Safety Alert Key:

. . . . .

- DANGER! Indicates a hazardous situation which, if not avoided will result in death or serious injury.
- WARNING! Indicates a hazardous situation which, if not avoided could result in death or serious injury.
- CAUTION! Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- NOTICE: Used to address practices not related to personal injury.

#### **Table of Contents**

1	Welcome
	Congratulations
2	Product Specific Information
В.	Appliance Certification
3	Important Safety and Operating Information
B. C. D. E. F. G. H. J.	Appliance Safety 8 General Operating Parts 9 Fuel Specifications 9 Wall and Mantel Temperatures 9 Good Faith Wall Surface/TV Guidelines 10 Before Lighting Appliance 12 Lighting Instructions (IPI) 13 Appliance Break-In 14 Heat Management 14 Operation During A Power Outage 15 Control Module Operation 16
4	Maintenance and Service
В.	Maintenance: Frequency and Tasks
5	Frequently Asked Questions and Troubleshooting
	Frequently Asked Questions - Appliance
6	Reference Materials
В.	Accessories
C.	Contact Information

<sup>→ =</sup> Contains updated information.

#### **B. Limited Lifetime Warranty**

### **AUSTRALIAN WARRANTY INFORMATION**

Hearth & Home Technologies (HHT)
7571 215th Street West, Lakeville, MN 55044
0011-1-651-345-1777
www.hearthnhome.com

HHT extends the following manufacturer's warranty for HHT gas, wood, pellet, coal and electric hearth appliances that are purchased from an HHT authorized dealer.

HHT warrants to the original owner of the HHT appliance at the site of installation, and to any transferee taking ownership of the appliance at the site of installation within two years following the date of original purchase, that the HHT appliance will be free from defects in materials and workmanship at the time of manufacture.

After installation, if covered components manufactured by HHT are found to be defective in materials or workmanship during the applicable warranty period, HHT will, at its option, repair or replace the covered components. HHT, at its own discretion, may fully discharge all of its obligations under this manufacturer's warranty by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

Warranty coverage begins on the date of original purchase. In the case of new home construction, coverage under this manufacturer's warranty begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized HHT dealer/ distributor, whichever occurs earlier. The warranty period for this manufacturer's warranty shall commence no later than 24 months following the date of product shipment from HHT, regardless of the installation or occupancy date. The manufacturer's warranty period for parts and labour for covered components is produced in the following table.

The term "Limited Lifetime" in the table below is defined as: 20 years from the beginning date of warranty coverage for gas appliances, and 10 years from the beginning date of warranty coverage for wood, pellet and coal appliances. These time periods reflect the minimum expected useful lives of the designated components under normal operating conditions.

Warranty Period			HHT Manufactured Appliances and Venting						
Parts	Labor	Gas	Wood	Pellet	EPA Wood	Coal	Electric	Venting	Components Covered
1 Year		Х	Х	X	X	х	Х	Х	All Parts and Material Except as covered by Conditions, Exclusion, and Limitations listed
				Х	Х	Х			Igniters, Electronic Components, and Glass
2 ye	ars	Х	Х	Х	Х	Х			Factory-installed fans
			Х						Molded refractory panels
3 years				Х					Firepots and burnpots

2000-645F (7-19) Page 1 of 3

Warranty Period		HHT Manufactured Appliances and Venting							
Parts	Labor	Gas	Wood	Pellet	EPA Wood	Coal	Electric	Venting	Components Covered
5 years	1 years			Χ	Х				Castings & baffles
7 years	3 years		×	X	X				Manifold tubs HHT chimney and termination
10 years	1 year	X							Burners, logs and refractory
Limited Lifetime	3 year	X	Х	Х	X	Х			Firebox and heat exchanger
90 Days		Х	Х	Х	Х	Х	Х	Х	All Replacement Parts beyond warranty period

#### **OTHER RIGHTS**

The HHT manufacturer's warranty is in addition to other rights and remedies that you may have under Australian law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### **WARRANTY CONDITIONS AND EXCLUSIONS:**

- The HHT manufacturer's warranty only covers HHT appliances that are purchased through an HHT authorized dealer or distributor. A list of HHT authorized dealers is available on the HHT branded websites.
- This warranty is only valid while the HHT appliance remains at the site of original installation.

#### **WARRANTY EXCLUSIONS:**

This HHT manufacturer's warranty does not cover the following:

- Changes in surface finishes as a result of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enamelled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces from the use of abrasive cleaners or polishes.
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include: paint, wood, pellet and coal gaskets, firebricks, grates, flame guides, light bulbs, batteries and the discoloration of glass.
- Expansion, contraction, or movement of certain parts causing noise. These conditions are normal and complaints related to this noise are not covered by this warranty.
- Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) failure to install the appliance in accordance with local building codes; (3) shipping or improper handling; (4) improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/incorrectly performed repairs; (5) environmental conditions, inadequate ventilation, negative pressure, or drafting caused by tightly sealed constructions, insufficient make-up air supply, or handling devices such as exhaust fans or forced air furnaces or other such causes; (6) use of fuels other than those specified in the operating instructions; (7) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by HHT (8) modification of the appliance not expressly authorized and approved by HHT in writing; and/or (9) interruptions or fluctuations of electrical power supply to the appliance.

- Non HHT venting components, hearth components or other accessories used in conjunction with the appliance.
- Any part of a pre-existing fireplace system in which an insert or a decorative gas appliance is installed.
- Removal, installation, reinstallation, set up or any other costs associated with a claim including travel and shipping charges for parts
- HHT's obligation under this warranty does not extend to the appliance's capability to heat the desired space. Information is provided to assist the consumer and the dealer in selecting the proper appliance for the application. Consideration must be given to appliance location and configuration, environmental conditions, insulation and air tightness of the structure.

#### This warranty is void if:

- The appliance has been over-fired or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals. Over-firing can be identified by, but not limited to, warped plates or tubes, rust colored cast iron, bubbling, cracking and discoloration of steel or enamel finishes.
- The appliance is subjected to prolonged periods of dampness or condensation.

There is any damage to the appliance or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation.

#### **HOW TO CLAIM**

- To make a claim against this warranty, contact your local distributor during regular business hours. See addresses below for a dealer nearest you. (Vic) Pty Ltd ACN 005 872 159 (Jetmaster).
- Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- Check with Jetmaster in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this manufacturers' warranty.
- HHT and Jetmaster will assess your claim. HHT or Jetmaster may need to inspect the product as part of the assessment of your claim. If the product requires inspection, HHT or Jetmaster will discuss with you the best way for this to occur.
- To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase HHT or Jetmaster may accept other evidence of the date of purchase.

<u>Melbourne</u>	<u>Perth</u>	<u>Sydney</u>
Jetmaster	Fireplace Corner	Jetmaster
444 Swan Street	277 Lord Street	55 Marickville Rd.
Richmond 3121	East Perth 6000	Marickville 2204
(03) 9429-5573	(08) 9228-2600	(02) 9505-8505

2000-645F (7-19) Page 3 of 3

### **Product Specific Information**

#### A. Appliance Certification

MODEL: B41L-AU

LABORATORY: IAPMO OCEANA
TYPE: Direct Vent Heater

STANDARD: AS/NZS 5263.1.8

The Hearth & Home Technologies gas appliances discussed in this Installer's Guide have been tested to certification standards and listed by the applicable laboratories.

This appliance must be installed in accordance with the AS/ NZS 5601.1 rules in force.

#### C. Glass Specifications

This appliance is equipped with 5 mm tempered glass. Replace glass only with 5 mm tempered glass. Please contact your dealer for replacement glass.

Installation and service of this appliance should be performed by qualified personnel. Hearth & Home Technologies recommends HHT Factory Trained or NFI certified professionals.



THE GUARD IS FITTED TO THIS APPLIANCE TO REDUCE THE RISK OF FIRE OR INJURY FROM BURNS AND NO PART OF IT SHOULD PERMANENTLY BE REMOVED. FOR PROTECTION OF YOUNG CHILDREN OR THE INFIRM. A SECONDARY GUARD IS REQUIRED.

#### **B.** Gas Pressure Requirements

	Natural Gas	Propane
Inlet Gas Pressure	1.13 - 3.40 kPa	2.75 - 3.40 kPa
* Outlet (Manifold) Gas Pressure	0.76 kPa	2.40 kPa
Nominal Gas Consumption	20.0 MJ/h	20.0 MJ/h
Burner Injector	#44 DMS (2.18 mm)	#55 DMS (1.32 mm)
Pilot Injector	Ø .023 (.584 mm)	Ø .014 (.356 mm)

Gas types only through field conversions.

<sup>\*</sup> The allowable Outlet (Manifold) Gas Pressure ranges are: Natural Gas 0.63 - 0.95 kPa (0.76 kPa nominal) and Propane 2.37 - 2.61 kPa (2.40 kPa nominal). Certification testing setpoint values are shown.

### **Important Safety and Operating Information**

#### A. Appliance Safety

WARNING! DO NOT operate fireplace before reading and understanding operating instructions. Failure to operate fireplace according to operating instructions could cause fire or injury.



- · Keep children away.
- CAREFULLY SUPERVISE children in same room as fireplace.
- Alert children and adults to hazards of high temperatures.

High temperatures may ignite clothing or other flammable materials.

 Clothing, furniture, draperies, and other flammable materials must not be placed on or near the appliance.

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals. DO NOT operate the appliance with the barrier removed. If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

**WARNING! Choking Hazard!** Keep media out of reach of children.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns.

- A physical barrier is recommended if there are at risk individuals in the house.
- To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
- Install a switch lock or a wall/remote control with child protection lockout feature.

8

- · Keep remote controls out of reach of children.
- Never leave children alone near a hot fireplace, whether operating or cooling down.
- Teach children to NEVER touch the fireplace.
- Consider not using the fireplace when children will be present.

Contact your dealer for more information, or visit: www. hpba.org/Product-Info/Fireplace-Stove-Heater/Glass-Fronts-Safety.

To prevent unintended operation when not using your fireplace for an extended period of time (summer months, vacations, trips, etc):

- · Remove batteries from remote controls.
- · Turn off wall controls.
- Turn the ON/OFF/REMOTE switch on the control module to OFF.

#### **Clear Space**

**WARNING! DO NOT** place combustible objects in front of the fireplace or block louvers. High temperatures may start a fire. See Figure 3.1.

Avoid placing candles and other heat-sensitive objects on mantel or hearth. Heat may damage these objects.

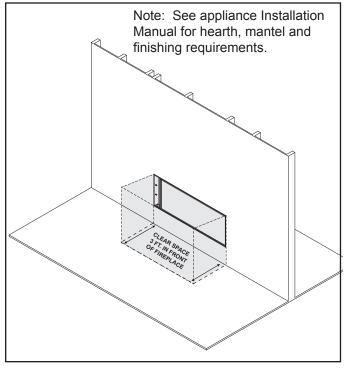


Figure 3.1 Clear Space Requirement

#### **B.** General Operating Parts

Figure 3.2 references the general operating parts of the appliance and the section of this manual in which they are discussed.

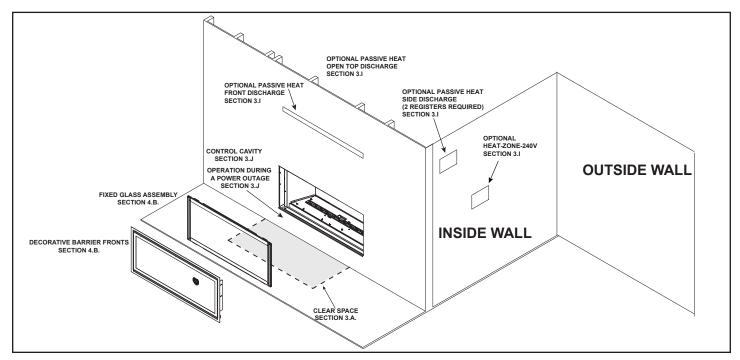


Figure 3.2 General Operating Parts

#### C. Fuel Specifications

**WARNING!** Risk of Fire or Explosion! Appliance must be set up for compatible gas type!

- This appliance is designed to operate on either natural gas or propane. Make sure the appliance is compatible with gas type selected for installation site.
- Conversions must be made by a qualified service technician using Hearth & Home Technologies specified and approved parts.

#### D. Wall and Mantel Temperatures

Combustible Mantel and Surfaces around a Fireplace The allowable temperature rise above ambient is 117 °F (47 °C) for all exposed combustible surfaces around the fireplace, including the mantel, when installed according to the installation instructions. Non-combustible surfaces and mantels do not have a maximum temperature limit; however the installation instructions must still be followed for any restrictions on placement of non-combustible materials on or around the fireplace.

Example: The mantel above a fireplace in a room that is 70 °F (21 °C) is allowed to reach but not exceed  $187^{\circ}F$  (86 °C) (70 °F (21 °C) +117 °F (47 °C) =  $187^{\circ}F$ ).

#### E. Good Faith Wall Surface/TV Guidelines

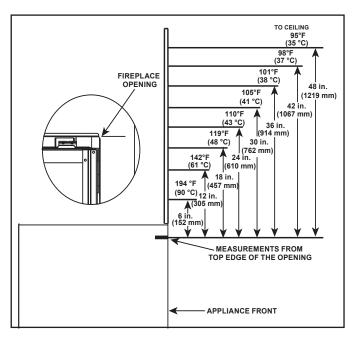


Figure 3.3 Good Faith Wall Surface Temperatures Above Appliance

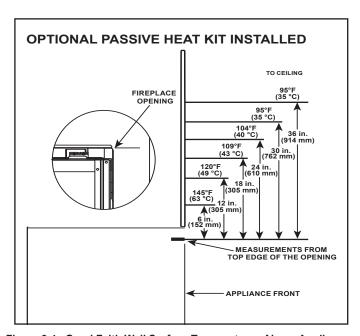
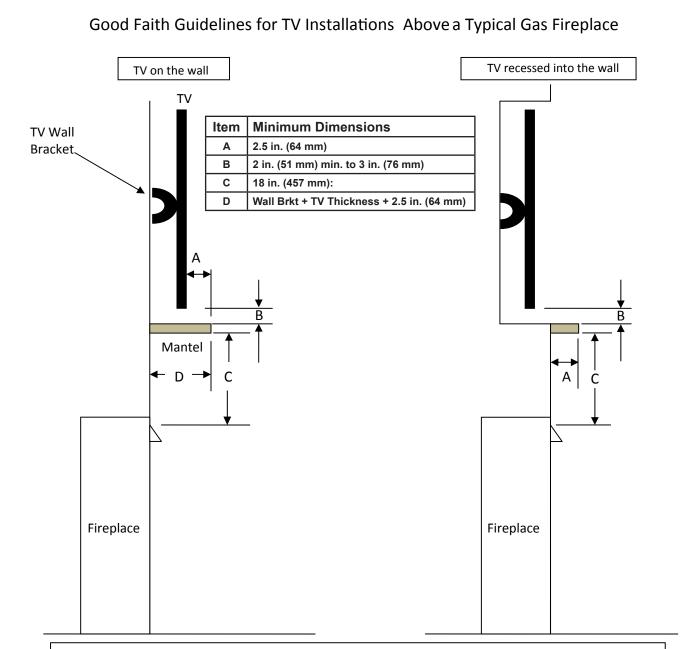


Figure 3.4 Good Faith Wall Surface Temperatures Above Appliance

**NOTICE:** Surface temperatures listed above are taken with a temperature measuring probe as prescribed by the test standard used for appliance certification. Temperatures on walls or mantels taken with an infrared thermometer may yield increased temperatures of up to 30 °F (17 °C) or more depending on the thermometer settings and material characteristics being measured. Use appropriate finishing materials that are able to withstand these conditions. For additional finishing guidelines, see Section 10 in the appliance installation manual.



#### Notes:

- 1. These are good faith recommended clearances only and not a guarantee of compliance with all TV manufacturers' maximum allowable operating temperatures.
- 2. Since every home has unique air flow characteristics and maximum allowable operating temperatures can vary from manufacturer to manufacturer and from model to model, actual TV temperatures should be validated at the time of each installation. TVs should not be used in situations where the actual TV temperature exceeds the manufacturers' maximum allowable operating temperatures identified in the TV's technical specifications. Contact the TV's manufacturer directly if you cannot locate this information or have questions regarding the information.
- 3. Mantel height and depth must conform to mantle requirements specified in the fireplace installation manual.
- 4. "C" dimension taken from the top of the hood or fireplace opening.
- 5. Suggestions on how to further reduce TV temperatures:
  - a. Increase "A" dimension.
  - b. Increase "C" dimension, however, increasing "B" dimension beyond maximum recommended typically results in higher temperatures.

Figure 3.5. Good Faith TV Guidelines

### F. Before Lighting Appliance

Before operating this fireplace for the first time, have a qualified service technician:

- Verify all shipping materials have been removed from inside and/or underneath the firebox.
- Review proper placement of logs, ember material and/ or other decorative materials.
- · Check the wiring.
- · Check the air shutter adjustment.
- · Ensure that there are no gas leaks.
- Ensure that the glass is sealed and in the proper position and that the integral barrier is in place.

WARNING! Risk of Fire or Asphyxiation! DO NOT operate fireplace with fixed glass assembly removed.

#### FOR YOUR SAFETY READ BEFORE LIGHTING



**WARNING**: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance is equipped with an intermittent pilot ignition (IPI) device which automatically lights the burner. DO NOT try to light the burner by hand.
- B. **BEFORE LIGHTING**, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

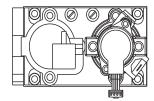
#### WHAT TO DO IF YOU SMELL GAS

- · DO NOT try to light any appliance.
- · DO NOT touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, DO NOT try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. DO NOT use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### LIGHTING INSTRUCTIONS (IPI)

ignition device 1. This appliance is equipped with an which automatically lights the burner. DO NOT try to light the burner by hand.

> **GAS VALVE**



- 2. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the Safety Information located on the top of this label. If you do not smell gas, go to next step.
- 3. To light the burner: Equipped with wall switch: Turn ON/OFF switch to ON. Equipped with remote or wall control: Press ON or FLAME button. Equipped with thermostat: Set temperature to desired setting.
- 4. If the appliance does not light after three tries, call your service technician or gas supplier.

#### TO TURN OFF GAS TO APPLIANCE

- 1. Equipped with wall switch: Turn ON/OFF switch to OFF. Equipped with remote or wall control: Press OFF button. Equipped with thermostat: Set temperature to lowest setting.
- 2. Service technician should turn off electric power to the control when performing service





HOT GLASS WILL CAUSE BURNS. DO NOT TOUCH GLASS UNTIL COOLED. **NEVER ALLOW CHILDREN TO TOUCH GLASS.** 

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

### VARNING:

DO NOT CONNECT LINE VOLTAGE (110/120 VAC OR 220/240 VAC) TO THE CON- Hot while in operation. DO NOT touch. Keep children, clothing, furniture, gasoline TROL VALVE.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate combustion and ventilation air.

WARNING: This product and the fuels used to operate this product (liquid propane or natural gas), and the products of combustion of such fuels, can expose you to chemicals including benzene, which is known to the State of California to cause cancer and reproductive harm. For more information go to: www. P65Warnings.ca.gov.

Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

and other liquids having flammable vapors away.

DO NOT operate the appliance with fixed glass assembly removed, cracked or broken. Replacement of the fixed glass assembly should be done by a licensed or qualified service person.

#### NOT FOR USE WITH SOLID FUEL

For use with natural gas and propane. A conversion kit, as supplied by the manufacturer, shall be used to convert this appliance to the alternate fuel.

Also Certified for Installation in a Bedroom or a Bedsitting Room.

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSIZ223.1/ NFPA 54, or the National Gas and Propane Installation code, CSA B149.1.

For additional information on operating your Hearth & Home Technologies fireplace, please refer to www.hearthnhome.com.

#### H. Appliance Break-In

Follow the initial break-in procedure below to cure the materials used to manufacture the fireplace and the finishing materials around it.

- The fireplace should be run three to four hours continuously on high.
- · Turn the fireplace off and allow it to cool completely.
- Remove fixed glass assembly. See Section 4.B.
- · Clean fixed glass assembly. See Section 4.
- Replace the fixed glass assembly and run continuously on high an additional 12 hours.

**Note:** Some IPI systems have a safety feature that automatically shuts down the fireplace after 9 hours of continuous operation without receiving a command from the remote control. If this occurs, restart the appliance.

#### NOTICE! Open windows for air circulation during fireplace break-in.

- Some people may be sensitive to smoke and odors.
- · Smoke detectors may activate.

#### I. Heat Management

#### **Burn Rate**

The B41L-AU model has a variable burn rate which is controlled by the remote control. Therefore the flame height is adjustable.

The flame height may be adjusted as desired by locating the flame option on the remote control and adjusting up or down to desired flame height.

#### **Optional Fan Kit**

A fan is available for use with the B41L-AU appliance and must be used in conjunction with the remote control.

#### **Optional Heat Management Systems**

An optional heat management system, which allows the heat from the appliance to be redirected as desired, may be installed with this appliance. It may be either a Heat-Zone®- 240V, which diverts heat into an adjacent room and/or a Passive Heat kit which disperses the heat into the same room as the fireplace.

Refer to Section 6 of the appliance installation manual to confirm which of the heat management systems may be installed together. All heat management systems must be installed by a qualified service technician at the time of appliance installation.

#### Optional Heat-Zone®- 240V Gas Kit

The HEAT-ZONE®-240V GAS heat management option is available for use with the B41L-AU appliance and must be used in conjunction with the RC300 control. The Heat-Zone-240V Kit draws heat from your fireplace to an adjacent room in your home, up to 20 ft (6 m) away.

#### Optional Passive Heat Kit (PH-FRT/PH-SIDE)

The Passive Heat heat management option is available for use with the B41L-AU appliance. The Passive Heat Kit allows the heat to be vented into the room through one front discharge, two side discharges or an open top discharge while the fireplace is in operation. Passive Heat can be used in conjunction with HEAT-ZONE®- 240V Gas Kit or HEAT-OUT-GAS kit. Passive Heat is not compatible with optional fan kit.

#### J. Operation During A Power Outage

The IntelliFire™ Plus intermittent pilot ignition system comes with a battery backup system that enables the system to operate in a power outage. The system offers seamless transition from household AC power to battery backup. A factory-installed battery pack is located in the control cavity of the appliance. See Figure 3.6. Battery longevity and performance will be affected by long term exposure to the service temperatures of this appliance.

**NOTICE:** Batteries should only be used as a power source in the event of an emergency power outage. Batteries should not be used as a primary long-term power source.

**Note:** The battery backup system is disabled if Power Vent option has been installed for use with this appliance.

#### To Operate Fireplace Using Battery Power (DC):

- Access the control cavity of the appliance. See Figure 3.6 for location. Lift the decorative barrier front off of the appliance and lift the vanity panel out of the bottom of the glass frame.
- Locate the battery tray and insert four AA cell batteries. See Figure 3.6. Battery polarity must be correct or module damage will occur. A complete wiring diagram is included in the Electrical section of the appliance Installation Manual.
- 3. Turn the appliance on according to the instructions below for the appropriate type of control:

Standard Wall Switch or Factory-Installed ON/OFF Switch:

Toggle the switch as you would under normal circumstances.

#### Optional Wireless Remote:

- · Remote receiver is integrated into the ignition module
- · Use the remote to turn the appliance on.
- To preserve battery life, do not use the HI/LO flame or THERMOSTAT options.

#### Ignition Module:

- Locate the ignition module in the control cavity.
- Slide the ON/REMOTE/OFF switch to the ON position.

**NOTICE:** Some functionality will be lost when using battery backup including any other auxiliary functions that require household 220/240 VAC power.

#### To Return to Operation Using Electrical (AC) Power

Standard Wall Switch or Factory-Installed ON/OFF Switch:

- Remove screws on left and right sides of component heat shield and lift it out of the control cavity.
- Toggle the switch to OFF.
- · Remove the batteries from the battery tray.
- Reinstall component heat shield.
- Replace door or decorative barrier front on appliance.

#### Optional Wireless Remote:

- Remove screws on left and right sides of component heat shield and lift it out of the control cavity.
- Slide the ON/REMOTE/OFF switch to the REMOTE position.
- Remove the batteries from the battery tray.
- Reinstall component heat shield.
- . Replace door or decorative barrier front on appliance.

**CAUTION!** Risk of Overheating! Component heat shield MUST be installed before operating appliance. Electrical components will be damaged.

#### Ignition Module:

- Remove screws on left and right sides of component heat shield and lift it out of the control cavity.
- Slide the ON/REMOTE/OFF switch to the REMOTE position.
- Remove the batteries from the battery tray.
- Reinstall component heat shield.
- Replace door or decorative barrier front on appliance.

**CAUTION!** Risk of Overheating! Component heat shield MUST be installed before operating appliance. Electrical components will be damaged.



3.6 Battery Pack Location / Control Cavity

#### K. Control Module Operation

 The control module has an ON/OFF/REMOTE selector switch that must be set. See Figure 3.7.

OFF Position: Appliance will ignore all power inputs and will not respond to any commands from a wall switch or remote. The unit should be in the OFF position during installation, service, battery installation, fuel conversion, and in the event that the control goes into LOCK-OUT mode as a result of an error code.

ON Position: Appliance will ignite and run continuously in the HI flame setting, with no adjustment in flame output. This mode of operation is primarily used for initial installation or power outage operation with battery backup.

REMOTE Position: Appliance will initiate commands from an optional wired wall switch and/or the wireless remote (RC300AU).

- 2. If using a wired wall switch with the module in REMOTE mode, the flame output can be adjusted with the HI/LO selector switch on the module. See Figure 3.7. Note that the flame HI/LO selector switch will become inactive once an remote control (RC300AU) is programmed to the control module. Note that the control module will always ignite the fireplace on HI and remain so for the initial 10 seconds of operation. If the HI/LO is switched to the LO position, the flame output will automatically drop to the lowest setting after the flame has been established for 10 seconds. After this 10 second period, the flame can be adjusted from HI to LO with the switch.
- The control module has safety feature that automatically shuts down the fireplace after 9 hours of continuous operation without receiving a command from the RC300AU remote.
- 4. If you intend to use both an optional wired wall switch and the RC300AU remote control to operate your fireplace, the wall switch will override any commands given by the remote.
- 5. The module has the capability to recognize potential malfunctions. If these occur, it will fail to ignite and/ or respond to a command to ignite via the wall switch and/or remote. In this case, the module may have gone into LOCK-OUT mode. In this state, it will emit a LED error code. To reset the error code, switch the selector to OFF, and then back to REMOTE or ON. If the ignition command again fails, the module will emit an LED error code, prior to going back into LOCK-OUT mode. Contact your dealer for service if this occurs.

**Note:** If the module is in LOCK-OUT mode, resetting the circuit breaker to the appliance will also reset the module.

**Note:** For units installed in Australia, the residence's 220/240 wall outlet to which this appliance's power cord is connected, must be wired to an in-line on/off switch. This is required for servicing and/or resetting the control module in the event of a control module LOCK-OUT.

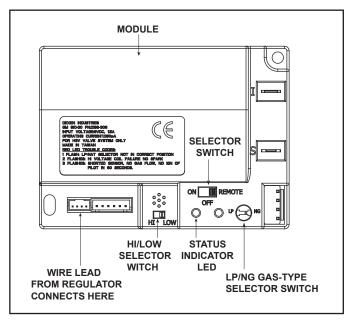


Figure 3.7 Control Module

#### 6. Module Reset

This module may lock-out under certain conditions. When this occurs, the appliance will not ignite or respond to commands. The module will go into lock-out mode by emitting three audible beeps, then continuously displaying a RED/GREEN error code at its status indicator LED.

- Check battery tray. Remove batteries if installed. Batteries should only be installed for use during power outages. See Section I.
- · Locate the module selector switch. (See Figure 3.7).
- · Set the module selector switch to the OFF position.
- Wait five (5) minutes to allow possible accumulated gas to clear.
- Set the module selector switch to ON or REMOTE position.
- · Start the appliance.

**WARNING!** Risk of Explosion! DO NOT cycle the inline power switch more than one time within a five minute time period. Gas could accumulate in firebox. Call a qualified service technician.

#### **Nine Hour Safety Shutdown Feature**

The appliance has a safety feature that automatically shuts down the fireplace after nine hours of continuous operation without receiving a command from the wall switch or remote.

#### **Appliance ON/OFF**

Use wall switch to control the ON/OFF function of the appliance. An optional IntelliFire® Plus remote control can be used to control the ON /OFF function of the appliance.



### **Maintenance and Service**

Any safety screen or guard removed for servicing must be replaced prior to operating the fireplace.

When properly maintained, your fireplace will give you many years of trouble-free service. **Contact your dealer** to answer questions regarding proper operation, troubleshooting and service for your appliance. Visit www. hearthnhome.com to locate a dealer. We recommend annual service by a qualified service technician.

#### A. Maintenance: Frequency and Tasks

Task	Frequency	To be completed by	
Glass Cleaning	Seasonally		
Surrounds, Decorative Barrier Fronts	Annually	Homeowner	
Remote Control	Seasonally		
Venting and Termination Cap	Seasonally		
Gasket Seal and Glass Inspection	Annually		
Log Inspection	Annually		
Firebox Inspection	Annually		
Control Compartment & Firebox Top	Annually	Qualified Service Technician	
Pilot and Burner Ignition & Operation	Annually		
Electrical Service and Repair	As needed		

#### B. Maintenance Tasks - Homeowner

Installation and repair should be done by a qualified service technician only. The appliance should be inspected before use and at least annually by a professional service person.

The following tasks may be performed annually by the homeowner. If you are uncomfortable performing any of the listed tasks, please call your dealer for a service appointment.

More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the appliance be kept clean. Any safety screen, guard, or barrier removed for servicing the appliance must be replaced prior to operating the appliance.

**CAUTION!** Risk of Burns! The fireplace shall be turned off and cooled before servicing.

#### Glass Cleaning

Frequency: Seasonally

By: Homeowner

**Tools Needed**: Protective gloves, glass cleaner, drop cloth and a stable work surface.

**CAUTION!** Handle fixed glass assembly with care. Glass is breakable.

- · Avoid striking, scratching or slamming glass
- · Avoid abrasive cleaners
- DO NOT clean glass while it is hot
- Prepare a work area large enough to accommodate fixed glass assembly and door frame by placing a drop cloth on a flat, stable surface.

**Note**: Fixed glass assembly and gasketing may have residue that can stain carpeting or floor surfaces.

 Remove decorative barrier front from fireplace and set aside on work surface.

**WARNING!** Risk of Asphyxiation! Handle fixed glass assembly with care. Inspect the gasket to ensure it is undamaged and inspect the glass for cracks, chips or scratches.

- DO NOT strike, slam or scratch glass.
- DO NOT operate fireplace with glass removed, cracked, broken or scratched.
- · Replace as a complete assembly.

#### Removing Fixed Glass Assembly

- 1. Remove the decorative barrier front.
- The glass assembly has two upper spring latches and two lower spring latches. See Figure 4.1. Locate the two spring latches that are on the upper left and right of the fireplace.
- Pull spring latch on one side forward to release glass assembly while supporting glass assembly with opposite hand. Repeat for the other upper and two lower spring latches, always taking care to support the glass assembly with one hand.
- 4. Grasp glass on the upper right and left sides and remove glass assembly by lifting "up" and "out".

**Note:** Observe the presence of a space or gap between the glass latch and the front of the appliance where the bottom of the glass assembly is positioned. This gap is designed for positive placement when replacing the glass assembly. See Figure 4.1.

- Clean glass with a non-abrasive commercially available cleaner.
  - Light deposits: Use a soft cloth with soap and water
  - Heavy deposits: Use commercial fireplace glass cleaner (consult with your dealer)
- Carefully set fixed glass assembly in place on fireplace.
   Hold glass in place with one hand and secure glass latches with the other hand.

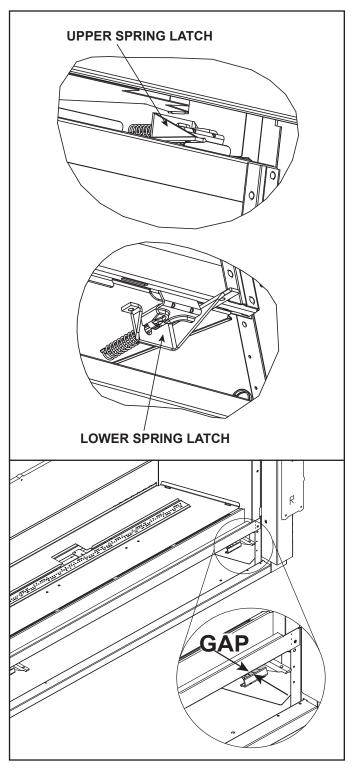


Figure 4.1 Fixed Glass Assembly

#### **Replacing Fixed Glass Assembly**

The bottom glass latches have been designed to create a small gap between the glass clip and the face of the appliance. See Figure 4.1.

- Install the bottom of the glass assembly so that the two tabs on the bottom of the glass latch engage the gap. By tilting the top of the glass towards the face of the appliance, tension will be applied to the bottom two glass latches. Use one hand to support the glass at all times.
- Fasten the two upper glass latches, one at a time, by pulling out and downward into position on the glass assembly. Use one hand to support the glass at all times.
- 3. Verify that the top two glass latches are engaged by visually verifying that glass latches have engaged both left and right tabs on the glass frame.
- 4. Verify the bottom two glass latches have engaged the glass frame tabs by grasping the bottom of the glass frame assembly and pulling the glass frame assembly "away" from the face of the appliance and "release" the glass frame. The spring action of the clips will "pull" the glass frame assembly towards the face of the appliance if bottom clips are properly engaged. If the glass frame assembly does not pull back towards the face of the appliance, repeat steps 1-4.

WARNING! Risk of Explosion! Risk of Asphyxiation! Glass latches MUST be properly engaged. Inspect glass seal before installing decorative barrier front. Gas could leak!

- 5. Inspect and operate all glass latches to ensure they move freely and no obstructions are present.
- 6. Reinstall decorative barrier front.

#### **Decorative Barrier Fronts/Surrounds**

**Frequency**: Annually **By**: Homeowner

Tools needed: Protective gloves, stable work surface

- · Assess condition of screen and replace as necessary.
- Inspect for scratches, dents or other damage and repair as necessary.
- Check that louvers are not blocked.
- · Vacuum and dust surfaces.

#### **Venting and Termination Cap**

Frequency: Seasonally

By: Homeowner

**Tools needed:** Protective gloves and safety glasses.

- Inspect venting and termination cap for blockage or obstruction such plants, bird nests, leaves, snow, debris, etc.
- Verify termination cap clearance to subsequent construction (building additions, decks, fences, or sheds).
- · Inspect for corrosion or separation.
- Verify weather stripping, sealing and flashing remains intact.
- Inspect draft shield to verify it is not damaged or missing.

#### **Remote Control (Optional)**

Frequency: Seasonally

By: Homeowner

**Tools needed:** Replacement batteries and remote control instructions.

- Locate remote control transmitter and receiver.
- Verify operation of remote. Refer to remote control operation instructions for proper calibration and setup procedure.
- Place batteries as needed in remote transmitters and battery-powered receivers.
- · Place remote control out of reach of children.

If not using your fireplace for an extended period of time (summer months, vacations/trips, etc), to prevent unintended operation:

- · Remove batteries from remote controls.
- · Unplug 6 volt adapter plug on IPI models.

## C. Maintenance Tasks - Qualified Service Technician

The following tasks must be performed by a qualified service technician.

#### **Gasket Seal and Glass Assembly Inspection**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, drop cloth and a stable work surface.

- · Inspect gasket seal and its condition.
- Inspect fixed glass assembly for scratches and nicks that can lead to breakage when exposed to heat.
- Confirm there is no damage to glass or glass frame.
   Replace as necessary.
- Verify that fixed glass assembly is properly retained and attachment components are intact and not damaged. Replace as necessary.

#### **Firebox Inspection**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, sandpaper, steel wool, cloths, mineral spirits, primer and touch-up paint.

- Inspect for paint condition, warped surfaces, corrosion or perforation. Sand and repaint as necessary.
- Replace fireplace if firebox has been perforated.

#### **Control Compartment and Firebox Top**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, dust cloths

- Vacuum and wipe out dust, cobwebs, debris or pet hair.
   Use caution when cleaning these areas. Screw tips that have penetrated the sheet metal are sharp and should be avoided.
- Remove all foreign objects.
- Verify unobstructed air circulation.

#### **Burner Ignition and Operation**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, whisk broom, flashlight, voltmeter, indexed drill bit set, and a manometer.

- Verify burner is properly secured and aligned with pilot or igniter.
- Clean off burner top, inspect for plugged ports, corrosion or deterioration. Replace burner if necessary.

- Replace Glowing embers with new 18 mm pieces.
   DO NOT block ports or obstruct lighting paths. Refer to appliance installation manual for proper ember placement.
- Verify batteries have been removed from battery back-up IPI systems to prevent premature battery failure or leaking.
- Check for smooth lighting and ignition carryover to all ports. Verify that there is no ignition delay.
- · Inspect for lifting or other flame problems.
- Verify air shutter setting is correct. See Installation Manual for required air shutter setting. Verify air shutter is clear of dust and debris.
- Inspect orifice for soot, dirt and corrosion. Verify orifice size is correct. See Service Parts List for proper orifice sizing.
- Verify manifold and inlet pressures. Adjust regulator as required.
- Inspect pilot flame pattern and strength. See Figure 4.2 for proper pilot flame pattern. Clean or replace orifice spud as necessary.
- Inspect IPI flame sensing rod for soot, corrosion and deterioration. Polish with fine steel wool or replace as required.
- Verify that there is not a short in flame sense circuit by checking continuity between pilot hood and flame sensing rod. Replace pilot as necessary.

#### Log Inspection

Frequency: Annually

**By:** Qualified Service Technician **Tools needed:** Protective gloves.

- Inspect for damaged or missing logs. Replace as necessary. Refer to instructions included with kit for log placement.
- Verify correct log placement and no flame impingement causing sooting. Correct as necessary.



Figure 4.2 IPI Pilot Flame Patterns



## **5** Frequently Asked Questions and Troubleshooting

### A. Frequently Asked Questions - Appliance

ISSUE	SOLUTIONS
Condensation on the glass	This is a result of gas combustion and temperature variations. As the fireplace warms, this condensation will disappear.
Blue flames	This is a result of normal operation and the flames will begin to yellow as the fireplace is allowed to burn for 20 to 40 minutes.
Erratic flame	Verify that the glass assembly is correctly installed and that all four glass latches are engage over the four tabs on the glass frame.
Odor from fireplace	When first operated, this fireplace may release an odor for the first several hours. This is caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Odor may also be released from finishing materials and adhesives used around the fireplace.
Film on the glass	This is a normal result of the curing process of the paint and logs. Glass should be cleaned within 3 to 4 hours of initial burning to remove deposits left by oils from the manufacturing process. A non-abrasive cleaner such as gas fireplace glass cleaner may be necessary. See your dealer.
Metallic noise	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the fireplace.
Is it normal to see the pilot flame burn continually?	In an intermittent pilot ignition system (IPI), the pilot flame should turn off when appliance is turned off. Some optional control systems available with IPI models may allow pilot flame to remain lit.
Rock Media Kit	There may be some "cracking" noise coming from the fireplace during the first few heating and cooling cycles. This noise is associated with settling rock and some minor cracking of larger pieces of rock. This will lessen over time as the glass rock is conditioned to the heating and cooling temperature changes.
	It is expected that a few small pieces of rock may fall through the base pan and come to rest on the fireplace bottom. This has no affect on fireplace performance.
Power Outages (Battery backup)	This appliance can be operated on battery power in the event of a power outage. To access the battery pack, the decorative barrier front, mesh and glass assembly must be removed. Refer to Section 3 for more details.
Wall above appliance feels hot to the touch.	No action necessary. This appliance ships with a non-combustible material attached. Specifications of the attached non-combustible material are listed in the Installer's Manual for this appliance.

Contact your dealer for additional information regarding operation and troubleshooting. Visit www.hearthnhome.com to locate a dealer.

### **B.** Troubleshooting

With proper installation, operation, and maintenance your gas appliance will provide years of trouble-free service. If you do experience a problem, this troubleshooting guide will assist a qualified service technician in the diagnosis of a problem and the corrective action to be taken. This troubleshooting guide can only be used by a qualified service technician. Contact your dealer to arrange a service call by a qualified service technician.

### IntelliFire™ Plus Ignition System

Symptom	Possible Cause	Corrective Action
Pilot won't light.     The ignitor/module makes noise, but no	A. Incorrect wiring.	Verify "S" wire (white) for sensor and "I" wire (orange) for ignitor are connected to correct terminals on module and pilot assembly.
spark.	B. Loose connections or electrical shorts in the wiring.	Verify no loose connections or electrical shorts in wiring from module to pilot assembly. Verify connections underneath pilot assembly are tight; also verify igniter and flame sense wires are not grounding out to metal chassis, pilot burner, pilot enclosure, mesh screen if present, or any other metal object.
	C. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .17 in. or 1/8 in. (3 mm).
2. Pilot won't light, there is no noise or spark.	A. No power, transformer installed incorrectly, or depleted batteries.	Verify that transformer is installed and plugged into module. Check voltage of transformer at connection to module. Acceptable readings of a good transformer are between 6.4 and 6.6 volts DC. Battery power supply voltage must be at least 4 volts. If less than 4 volts, replace batteries.
	B. A shorted or loose connection in wiring configuration or wiring harness.	Remove and reinstall the wiring harness that plugs into module. Verify there is a tight fit. Verify pilot assembly wiring to module. Remove and verify continuity of each wire in wiring harness. Replace any damaged components.
	C. Improper wall switch wiring.	Verify that 220/240 VAC service power is "ON" to appliance.
	D. Module not grounded.	Verify black ground wire from module wire harness is grounded to metal chassis of appliance.
3. Pilot sparks, but Pilot will not light.	A. Gas supply.	Verify that incoming gas line ball valve is "open". Verify that inlet pressure reading is within acceptable limits.
	B. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .17 in. or 1/8 in. (3 mm).
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance.
	D. Pilot valve solenoid.	Verify that 1.5 to 1.8 VDC is supplied to pilot solenoid from module. If below 1.5 volts, replace module. If 1.5 volts or greater, replace valve.

## Intellifire™ Plus Ignition System - (continued)

Symptom	Possible Cause	Corrective Action
4. Pilot lights but continues to spark, and main burner will not ignite.  (If the pilot continues	A. A shorted or loose connection in flame sensing rod.	Verify all connections to wiring diagram in manual. Verify connections underneath pilot assembly are tight. Verify flame sense or igniter wires are not grounding out to metal chassis, pilot burner, pilot enclosure or screen if present, or any other metal object.
to spark after the pilot flame has been lit, flame rectification has not occurred.)	B. Poor flame rectification or contaminated flame sensing rod.	With fixed glass assembly in place, verify that flame is engulfing flame sensing rod on left side of pilot hood. Flame sensing rod should glow shortly after ignition. With a multimeter, verify that current in series between module and sense lead is at least 0.14 microamps. Verify correct pilot orifice is installed and gas inlet is set to pressure specifications. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod.
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance. Verify that wire harness is firmly connected to the module.
	D. Damaged pilot assembly or contaminated flame sensing rod.	Verify that ceramic insulator around the flame sensing rod is not cracked, damaged, or loose. Verify connection from flame sensing rod to white sensor wire. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod. Verify continuity with a multi-meter with ohms set at lowest range. Replace pilot if any damage is detected.
5. Appliance lights and runs for a few minutes and then shuts down and/or appliance cycles on and off.	A. A shorted or loose connection in flame sensing rod.	Verify all connections to wiring diagram in manual. Verify connections underneath pilot assembly are tight. Verify flame sense or igniter wires are not grounding out to metal chassis, pilot burner, pilot enclosure or screen if present, or any other metal object.
	B. Poor flame rectification or contaminated flame sensing rod.	With fixed glass assembly in place, verify that flame is engulfing flame sensing rod on left side of pilot hood. Flame sensing rod should glow shortly after ignition. With a multimeter, verify that current in series between module and sense lead is at least 0.14 microamps. Verify correct pilot orifice is installed and gas inlet is set to pressure specifications. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod.
	C. Logs are set up incorrectly.	Remove and reinstall logs per the log placement instructions.
	D. Damaged pilot assembly or contaminated flame sensing rod.	Verify that ceramic insulator around the flame sensing rod is not cracked, damaged, or loose. Verify connection from flame sensing rod to white sensor wire. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod. Verify continuity with a multi-meter with ohms set at lowest range. Replace pilot if any damage is detected.
6. Carbon Deposition	A. Log Placement	Verify placement and assure flame is not excessively impinging on log.
	B. Shutter Setting	Check to assure correct shutter setting for your model and gas type.
	C. Gas Type	Assure correct fuel matches unit gas model and components.

# Reference Materials

#### A. Accessories

Install approved accessories per instructions included with accessories. Contact your dealer for a list of approved accessories.

It is recommended that optional accessories are installed prior to installation of finishing material. The lower cover panel is removable and provides access for installation of the remote control upgrades. If finishing material is already installed, the optional accessories must be installed by removing the base pan, burner and valve assembly. Use only Hearth & Home Technologies-approved optional accessories with this appliance.

WARNING! Risk of Fire and Electric Shock! Use ONLY Hearth & Home Technologies-approved optional accessories with this appliance. Using non-listed accessories could result in a safety hazard and will void the warranty.

# Remote Controls, Wall Controls and Wall Switches

After a qualified service technician has installed the remote control, wall control or wall switch, follow the instructions supplied with the control installed to operate your fireplace:

For safety:

- Install a switch lock or a wall/remote control with child protection lockout feature.
- · Keep remote controls out of reach of children.

See your dealer if you have questions.

#### **Optional Heat Managment Systems**

After a service technician has installed the Heat-Zone® -240V or Passive Heat Kit, follow the instructions supplied with the kit for operation. Contact your dealer if you have questions.

**Note:** Optional heat management systems kit must be installed while the top of the appliance is accessible.

#### **Optional Fan**

After a qualified service technician has installed the fan, follow the instructions supplied with the fan kit to operate your fan. Contact your dealer if you have questions.

**Note:** The optional fan can not be used with the Passive Heat kit.

#### **Optional Glass Refractory Kit**

An optional glass refractory kit is available for B41L-AU model. Follow the instructions supplied with the kit for installation. Contact your dealer if you have questions.

#### **Optional Log Kits**

Traditional or Driftwood Log kits are available for B41L-AU model. Follow the instructions supplied with the kit for installation. Contact your dealer if you have questions.

#### **Optional Stones Kit**

An optional stones kit is available for use with the B41L-AU model.

#### **Available Media Options:**

This appliance is approved for use with the following:

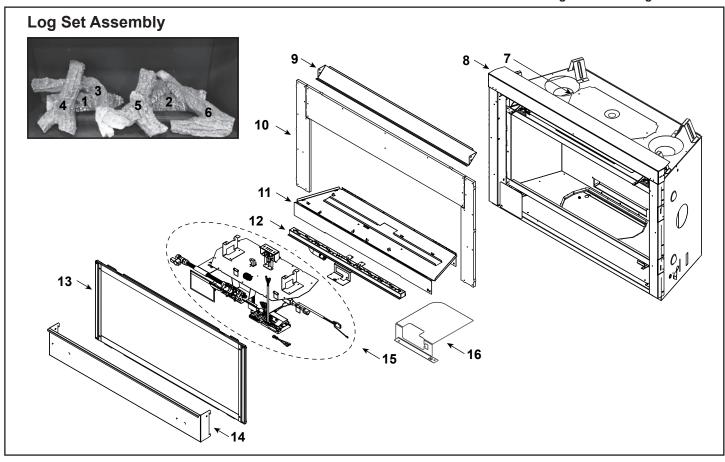
Decorative Glass Media

Follow the instruction supplied with the kit for installation. Contact your dealer if you have questions.



Linear Gas Fireplace - DV

Beginning Manufacturing Date: May 2020 Ending Manufacturing Date: Active



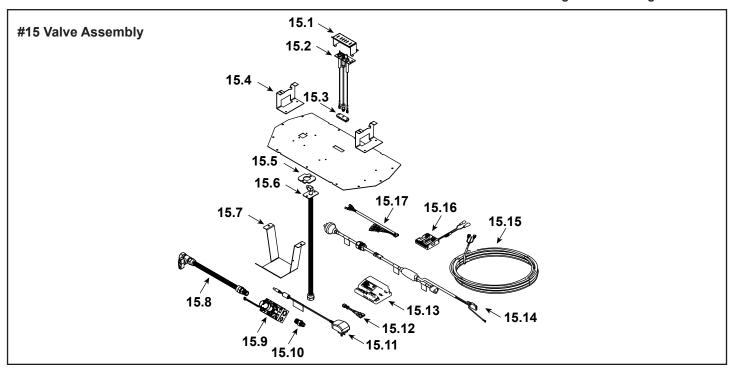
IMPORTANT: THIS IS DATED INFORMATION. Parts must be ordered from a dealer or distributor. **Hearth and Home Technologies does not sell directly to consumers.** Provide model number and serial number when requesting service parts from your dealer or distributor.

ITEM	DESCRIPTION	COMMENTS	PART NUMBER
	Log Assembly		LOGS-COSMO36
1	Log 1		SRV571-705
2	Log 2		SRV2111-700
3	Log 3		SRV2081-172
4	Log 4		SRV330-704
5	Log 5		SRV2111-701
6	Log 6		SRV2111-702
7	Header Heat Shield		2118-120
8	Non-Combustible Support		2570-104
9	Top Fill		2570-135
10	Non-Combustible Assembly		2570-079
11	Base Pan		2617-111
12	Burner Assembly		2617-009
13	Glass Door Assembly		GLA-2569
14	Lower Panel		2570-105
15	Valve Assembly		Refer to Valve Page
16	Heat Shield, Components		2617-209

Additional service part numbers appear on following page.



Beginning Manufacturing Date: May 2020 Ending Manufacturing Date: Active



IMPORTANT: THIS IS DATED INFORMATION. Parts must be ordered from a dealer or distributor. **Hearth and Home Technologies does not sell directly to consumers.** Provide model number and serial number when requesting service parts from your dealer or distributor.

ITEM	DESCRIPTION	COMMENTS	PART NUMBER
15.1	Pilot Shield		2491-123
15.2	Pilot Assembly NG		2106-169
15.2	Pilot Assembly Propane		2106-170
15.3	Grommet		SRV2118-420
15.4	Burner Support, Left and Right	1 Set	2491-169
15.5	Gasket		2025-407
15.6	Bulkhead W/Flex Tube		4021-428
15.7	Valve Bracket		2491-153
15.8	Flex Ball Valve Assembly, 12"		SRV302-320
15.9	Valve NG		2166-302
15.9	Valve Propane		2166-303
15.10	Male Connector	Pkg of 5	303-315/5
15.11	Transformer, 6 Volt Wall		SRV2326-131
15.12	Jumper Wire		SRV2187-198
15.13	Module, Grey		2166-306
15.14	Power Cord Assembly		2222-037
15.15	Thermostat Wire		SRV2118-170
15.16	Battery Pack		SRV2166-323
15.17	Wire Harness		2166-304
	Orifice NG (#44C)		582-844
	Orifice Propane (55C)		582-855

Additional service part numbers appear on following page.



Beginning Manufacturing Date: May 2020 Ending Manufacturing Date: Active

IMPORTANT: THIS IS DATED INFORMATION. Parts must be ordered from a dealer or distributor. **Hearth and Home Technologies does not sell directly to consumers.** Provide model number and serial number when requesting service parts from your dealer or distributor.

ITEM	DESCRIPTION	COMMENTS	PART NUMBER
	Exhaust Restrictor		530-299
	Gasket Assembly		
	Contains burner neck, shutter bracket, vent, seal cap, valve plate, and air passage gaskets		2113-080
	Glass Clip Assembly, Pre Set	Qty 2 req	2155-046
	Glass Clip Assembly	Qty 2 req	2155-045
	Lava Rock		4021-297
	Mineral Wool		050-721
	Touch Up Paint		TUP-GBK-12
	Conversion Kits		
	Conversion Kit		N2P-B41LAU
	Pilot Orifice NG		SRV593-528
	Pilot Orifice Propane		SRV593-527
	Regulator NG		NGK-DXV-50
	Regulator Propane		SRVLPK-DXV-50
	Togalator i Topano		OTTO 11 10 DAY-00

#### C. Contact Information



Hearth & Home Technologies 7571 215<sup>th</sup> Street West, Lakeville, MN 55044 www.hearthnhome.com

Please contact your Heart & Home Technologies dealer with any questions or concerns. For the location of your nearest Hearth & Home Technologies dealer, please visit www.hearthnhome.com.

- NOTES -

#### NOTICE

#### DO NOT DISCARD THIS MANUAL

Important operating and maintenance instructions included.

- Read, understand and follow these instructions for safe installation and operation.
- Leave this manual with party responsible for use and operation.



This product may be covered by one or more of the following patents: (United States) 5613487, 6006743, 6019099, 6053165, 6145502, 6374822, 6484712, 6601579, 6769426, 6863064, 7077122, 7074035, 7098269, 7258116, 7322819, 7470729, 7726300, 8147240, 9625149 or other U.S. and foreign patents pending.

2000-945D